



QUALITY POLICY

InaChem Solutions Quality Policy is to offer high-quality services during the whole chain of purchasing, trading, logistics and distribution of chemical products, composite materials and fertilizers.

Our Quality Policy is our pattern for generating and reviewing our targets and is focused on the following:

- **CUSTOMER SATISFACTION**
 - ✓ We realize the responsibility that we have in front of our customers to deliver goods of high-quality and safety and we strive for fulfillment of their requirements strictly observing the operative standards and regulations;
 - ✓ We offer professional services to our customers which will, in the course of time, bring profit to them;
 - ✓ Attracting new potential customers by making our activities popular
- **COMPANY MANAGEMENT COMMITMENT**
 - ✓ Our Company Management bears the responsibility for personal participation in planning, introducing and maintaining a Quality Management System (QMS).
- **PERSONNEL COMMITMENT**
 - ✓ We ensure the adequate human resource management for high-quality and timely deliveries of our products and services;
 - ✓ We guarantee a harmonious and proper work and development environment to our personnel in order to generate valuable participation in all company activities and stimulate self-initiative during working process
- **WORKING AND SOCIAL ENVIRONMENT**
 - ✓ We provide and maintain an adequate and functional infrastructure and working environment.
- **PROCESS AND SYSTEM APPROACH**
 - ✓ Our products and services provided are a result of processes which are being managed as an integrated system rather than separately.
- **MUTUALLY BENEFICIAL RELATIONS WITH THE SUPPLIERS**
 - ✓ We select suppliers who can guarantee the high quality of their products and/or services;
 - ✓ We keep fair and mutually advantageous relations with our partners

Our company Management is involved in:

- Announcing and disseminating the present Quality Policy among all levels and personnel in the Company;
- Continuous improvement of the process in the Company and maintenance of the integrated QMS;
- Periodic review and update of the QMS in accordance with the Company aims.

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